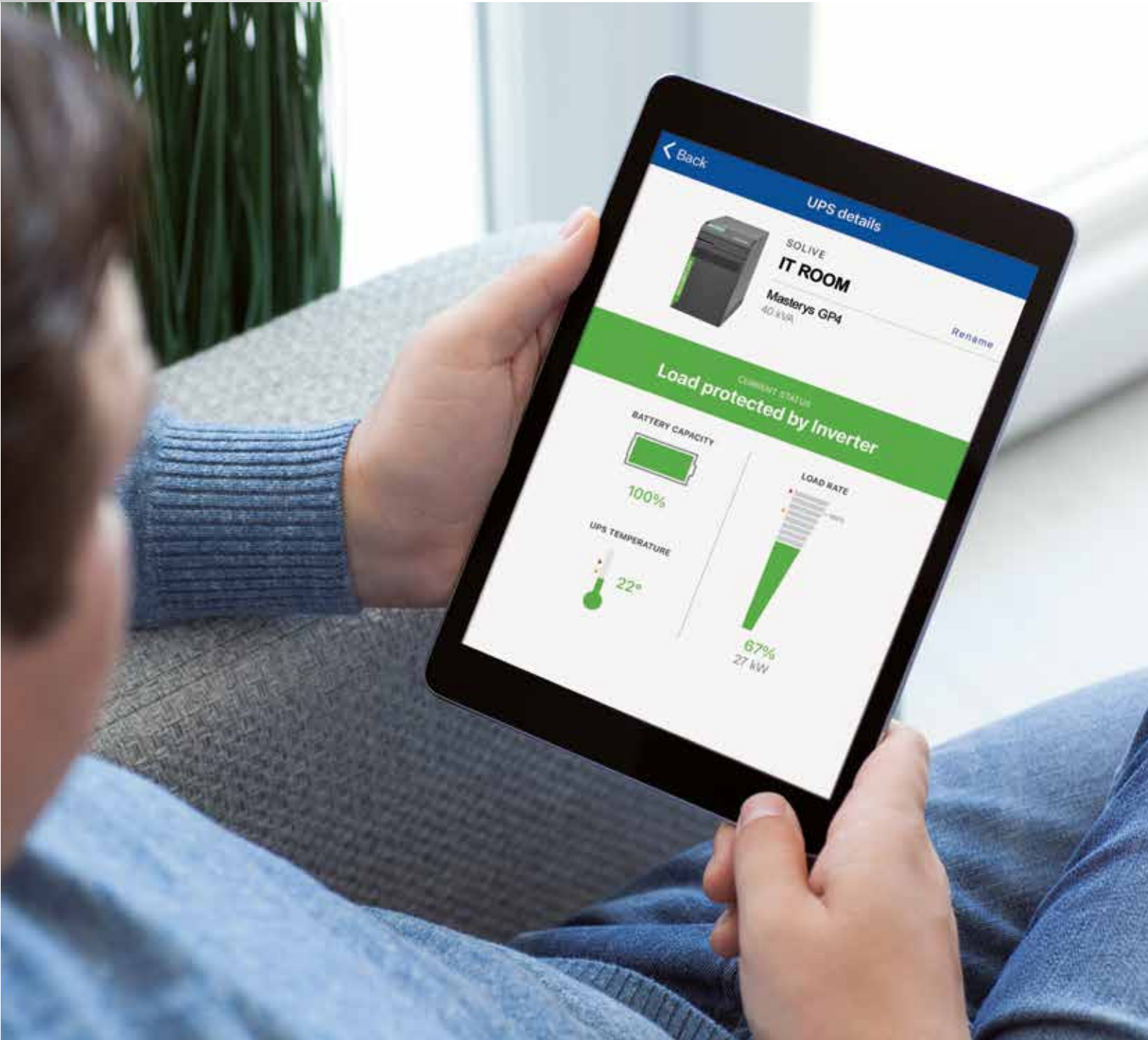


# Connected Warranty Plus

3-year warranty package for your UPS



When **energy** matters



# Certainty in an uncertain world

The digital industrial revolution demands a new breed of electrical ecosystem – and places new demands on infrastructure. Maintaining real-time and precise control over business activity is vital for every organisation. Having the ability to guarantee operational continuity – without necessarily being physically present – is expected as standard.

Online collaboration, remote functioning, IoT-ready products and cloud-based solutions are the key ingredients to help support digital transformation.

The reliability of the digital and support infrastructure has become more and more critical – which is why it is essential to partner with the right technology solutions provider, capable of delivering:

- IoT connected, reliable and innovative solutions,
- real-time cloud-based services,
- 24/7 remote monitoring capability.

With Connected Warranty Plus (CW+) from Socomec you can benefit from all this and more. With proactive UPS system monitoring you will be able to detect anomalies before they become malfunctions – keeping you ahead of the game and maximising your operational uptime.



## A smart new approach

“Wherever you are in the world, even when working from home, you can now maintain complete control of your UPS from your mobile device.

By integrating smart technology within your electrical infrastructure you can manage operations with ease, anytime, anywhere. This flexible way of working has been a huge bonus under the most challenging circumstances and has now become my new normal.”



## What is CW+?

CW+ is a new service offer combining service and IoT connectivity for the ultimate peace of mind – for certainty in an uncertain world. It provides 3 years of service coverage and IoT connection for your installed UPS and delivers frontline protection for the most critical applications and their operating environments.

## 3-year warranty package:

A comprehensive service starting from UPS commissioning:

- SoLive mobile APP,
- SoLink remote monitoring by service experts,
- preventive maintenance visit over the period,
- spare parts and labour for on-site corrective visits.



Available for  
**MASTERYS BC+ and GP4 (10-40 kVA)**  
equipped with Net Vision card.

# The online, real time UPS service package

## How does CW+ work?

### 1 SoLive APP: your system at your fingertips

Remote UPS monitoring from a smartphone – anytime, anywhere. With real-time alarm notifications and detailed status updates for each UPS, it's now possible to manage unexpected events and develop a real insight into the operating environment.

- Intuitive mobile app (iOS and Android).
- Real-time remote monitoring.
- Instant notification of anomalies.



SOFT 132



SITE 923

### 2 SoLink service: remote expertise by your side

Socomec Service Center continuously monitor by remote over 150 operating UPS parameters. This means that preventive actions can be prescribed by a Service Engineer in order to anticipate the occurrence of anomalies and, in case, quickly trigger the proper remedial action.

- Permanent remote surveillance.
- Proactive remote diagnostics and troubleshooting.
- Periodical UPS health check reporting.

### 3 Preventive and corrective intervention

Preventive and corrective maintenance by an expert Socomec Service Engineer can maintain efficiency and system availability – at optimum levels – throughout the equipment's lifecycle.

- Onsite qualified technical support.
- Fast and precise diagnostics.
- Professional tools and safety procedures.



APPL 756

# Socomec: our innovations supporting your energy performance

**1** independent manufacturer

**3,600** employees  
worldwide

**10** % of sales revenue  
dedicated to R&D

**400** experts  
dedicated to service provision

## Your power management expert



POWER  
SWITCHING



POWER  
MONITORING



POWER  
CONVERSION



ENERGY  
STORAGE



EXPERT  
SERVICES

## The specialist for critical applications

- Control, command of LV facilities
- Safety of persons and assets
- Measurement of electrical parameters
- Energy management
- Energy quality
- Energy availability
- Energy storage
- Prevention and repairs
- Measurement and analysis
- Optimisation
- Consultancy, commissioning and training

## A worldwide presence

**12** production sites

- France (x3)
- Italy (x2)
- Tunisia
- India
- China (x2)
- USA (x3)

**28** subsidiaries and commercial locations

- Algeria • Australia • Belgium • China • Canada
- Dubai (United Arab Emirates) • France • Germany
- India • Indonesia • Italy • Ivory Coast • Netherlands
- Poland • Portugal • Romania • Serbia • Singapore
- Slovenia • South Africa • Spain • Switzerland
- Thailand • Tunisia • Turkey • UK • USA

**80** countries

where our brand is distributed

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