

# Maintenance contracts

for MEDSYS isolated power supply

Switching equipment



APPL 072/ERS

Power availability is vital to ensure care continuity and avoid failures that could lead to critical situations for patients.

Your Socomec MEDSYS solution brings you a dedicated answer to guarantee the continuity of service in group 2 medical locations with the manufacturer's guarantee.

## Key points

- > Annual preventive maintenance visit
- > Detailed report including recommendations
- > Technical hot-line

## Benefits

- > Maximum availability of the installation
- > Manufacturer expertise
- > Guaranteed response time to site

Description of services	SILVER	GOLD	PLATINUM
Annual preventive maintenance visit	•	•	•
Labour and travel for corrective maintenance		•	•
Original spare parts			•
Hotline availability during working hours	•	•	•
Emergency hotline 24/7*	o	o	o
Response time to site within next working day	•	•	•
Response time to site within 6 hours*	o	o	o
Response time to site within 4 hours*	o	o	o
Additional preventive maintenance visit	o	o	o
Out of hours preventive maintenance visit during night, weekend & bank holidays	o	o	o
Thermal imaging	o	o	o

•: included.

o: optional.

\* please check the availability of this service in your area.

## References

Maintenance contract SILVER	923 302 8000
Maintenance contract GOLD	923 303 8000
Maintenance contract PLATINUM	923 304 8000